

2014 ANNUAL REPORT

IMPACT COMMUNITY ACTION

THE PEOPLE
THE POLITICS
THE PROMISE

IMPACT
Community Action
Serving Columbus and Franklin County

- Executive Leadership -

Robert "Bo" Chilton
Chief Executive Officer

Anita Maldonado, Ph.D.
Chief Operating Officer

Sue E. Petersen, CPA, CGMA
Chief Financial Officer

Senior Staff

Lakeshia Calhoun
Human Resources Manager

Latisha Chastang, CPFC
Director Of Planning and Research

Regina Clemons
Director Of Emergency Assistance

McLain Davis, Jr.
Operations Manager, Energy Efficiency

Cheryl Grice
Director Of Energy Efficiency and Empowerment

Amber J. Scott
Operations Manager, Empowerment Services

Steelee Jordan
Executive Administrator

LaRon Turner
Security Supervisor

Kenneth L. Wright, PMP
Director Of Community Outreach And Engagement

- Program Portfolio -

Community Outreach & Engagement Department

- Mobile Medical Unit
- IMPACT Advocates

Emergency Assistance Department

- Emergency Assistance
- Home Energy Assistance Program (HEAP)
- Percentage of Income Payment Plan Plus (PIPP)
- Summer Crisis Program (SCP)
- Winter Crisis Program (WCP)

Empowerment Services Department

- Computer Literacy
- Financial Services
- Re-Entry Work Readiness
- Workforce Development / Employment Plus Program

Energy Efficiency Department

- Home Weatherization Assistance Program (HWAP)
- American Electric Power (AEP) Program

The Mission

To reduce poverty by providing hope-inspiring help and real opportunities for self-sufficiency.

The Agenda

IMPACT Community Action is one of 50 Community Action Agencies in Ohio and more than 1,100 nationally that is on the front line in the War on Poverty. IMPACT's call to action and brand identity center around the "ripple effect" -- the repercussions of an event or situation experienced far beyond its immediate location.

Each year, IMPACT serves more than 20,000 families in Columbus and Franklin County who are at or below 200% of the Federal Poverty Level. Through a variety of programs and services, IMPACT provides short-term emergency assistance, energy efficiency services and longer-term empowerment services.

IMPACT focuses its efforts and resources on empowering people to become self-sufficient. The following parable is a common refrain within the organization, "if you give a man a fish, he will eat for a day; but if you teach him how to fish, he will eat for a lifetime." Through a shared vision and common agenda with our partners, IMPACT provides real opportunities that make a collective impact in our community.

The Vision

"Each time a man stands up for an ideal, or acts to improve the lot of others, or strikes out against injustice, he sends forth a tiny ripple of hope, and crossing each other from a million different centers of energy and daring, those ripples build a current which can sweep down the mightiest walls of oppression and resistance."

Senator Robert F. Kennedy,
University of Cape Town
June 6, 1966

“I became rudely aware that two documents told two different stories about my life. My background check and my resume both identified who I was and who I am; however my background check held more weight and had more influence in employment matters.” Ms. Sandra N.



Letter from the Chief Executive Officer

This statement from Ms. Sandra N., a recent graduate of the Mayor's Restoration Academy and one of IMPACT's new self-sufficiency coordinators working with the Choice Neighborhood Initiative (CNI), describes the reality that many face as barriers to their self-sufficiency in the 21st century.

The "People" desire second chances, acceptance, livable wages, education, affordable housing, and opportunities to contribute to the greater society; yet, the "Politics" of antiquated policies that did not evolve with the changing times and emerging needs of our society have now become stumbling blocks to progress.

In the wake of the 50th Anniversary of the War on Poverty, we honor the commitment of our founding leaders and the rich contribution that Community Action has made to the fabric of our society.

In 2014, we kept the "Promise" of Community Action, which is to change people's lives, embody the spirit of hope, improve communities, and make America a better place to live. Community Action must stay focused on the people, address the politics surrounding poverty, and keep its promise to fight on until the War on Poverty is won.

I am honored to lead an organization that is people-focused and solution-driven. Our compassionate and professional staff cares about the entire community and is dedicated to helping people help themselves and one other.

As you read through this Annual Report you will learn of the many results IMPACT accomplished in 2014 through our stewardship of the various resources entrusted to us to deliver programs and services to those in need. We do not present these results to impress you, but rather to impress upon you the power of hope where there was once hopelessness. The lives we touch and the impact we make has driven Community Action in Columbus for the past 50 years and will continue to do so for many years to come.

Sincerely,

A handwritten signature in black ink that reads "Robert E. Chilton". The signature is written in a cursive, flowing style.

Robert "Bo" Chilton, Chief Executive Officer
IMPACT Community Action

Fifty years from now, we want to be known as the generation that eradicated poverty and kept the **people**, the **politics** and the **promise** of Community Action as our guide to **SUCCESS**.



Letter from the Board Chair

During the 50th Anniversary of the War on Poverty, our nation honored President Lyndon B. Johnson and the other visionaries who crafted the Economic Opportunity Act of 1964 to combat poverty in this nation. This historic legislation outlined the use of dollars to provide opportunities for citizens to gain access to employment, education, housing, financial services, health care and other programs and services to strengthen families and to stabilize homes; and it served as a catalyst to the creation of a nationwide network of organizations charged with fighting poverty at the grassroots, Community Action Agencies.

Iconic black and white images of President Johnson's visits with families during his tour through Appalachia served as backdrops to the golden anniversary of Community Action and to the national debate on the War on Poverty and whether it was a success or failure.

As a board member and the current board chair of IMPACT Community Action, I am proud that our board honors the legacy of Community Action and continues to build upon its foundation. Our board is conscious that the War on Poverty wages on; and our board continues to support cross-sector coordination with other nonprofits, government agencies and businesses to provide solutions that meet the emerging needs of the impoverished. Our board is committed to this agency and we stand by its leadership and the sound fiscal practices that have made IMPACT a trusted resource for this community.

Fifty years from now, we want to be known as the generation that eradicated poverty and kept the people, the politics and the promise of Community Action as our guide to success. Anchored on the principles of exceptional customer service, financial accountability, transparency and advocacy, we promise to keep IMPACT's pledge to the community and to carry out these principles and everything we do.

As you read through this 2014 Annual Report, please know that behind every dollar there is a human story. The opportunities for self-sufficiency are driven by the ever-presence of inspired hope.

Sincerely,

Kevin Hilvert, Board Chair
IMPACT Community Action

BOARD OF DIRECTORS

COMMUNITY SECTOR



Gloria Ahmed | Ophelia Arnold | Melinda Collins | Ismenie Haile Mariam | Gwyn Jackson | William Ogletree
(Resigned in 2014) Elected in 2014 (Resigned in 2014)

| Pamela D. Palmer | Sharyn Rigsbee | Gwym Stetler
(Elected in 2014)

PRIVATE SECTOR



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Jon Morehead | Peggy I. Simmons
(Board Treasurer)

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Antonia Carroll | Bishop Robert O.E. Keyes | Eric L. Brandon | John Tolbert | Marilee Chinnici-Zuercher
(Board Secretary)

Shanon Hardin | Rep. Tracy Maxwell Heard



Since 1964, Community Action has helped to reduce poverty in Franklin County. Community Action has kept its promise to change people's lives, embody the spirit of hope, improve communities and make America better place to live.

1964

Inspired by the vision of the "Great Society" President Lyndon B. Johnson's Economic Opportunity Act (EOA) was enacted on August 20, 1964, which helped to establish a nationwide system of Community Action Agencies (CAAs) to fight poverty by empowering the poor and declared the "War on Poverty."

November, the Columbus Metropolitan Area Community Action Agency (CMACAO) submitted an application for \$52,519 in federal funds to finance its first six months as the original Community Action Agency in Columbus.

1966



August, Curtis A. Brooks was named Executive Director of CMACAO. A \$1 million dollar, five-year plan opened the first neighborhood action centers on September 15, 1966. (Eastside, Near North side, Northeast and Urban Crest)

1968

CMACAO Broad Street Head Start center, the first center operated by CMACAO. The Senior Opportunity Service, Community Industrial Development Corporation, Concentrated Employment Program, and Senior Services began shortly thereafter.

1969

CMACAO relocated from 315 E. Long Street to 700 Bryden Road.

By the end of the decade, CMACAO managed the flow of anti-poverty money in Franklin County. CMACAO opened satellite action centers (Martin Luther King, Westside, South End, Urbancrest action centers). CMACAO operated Credit Union and Neighborhood Housing Corp.

1970

Curbing poverty became CMACAO's primary goal. CMACAO operated the Comprehensive Employment and Training Act (CETA) Program, the CETA Program Youth Corps, South End Drop in Alcoholism Center, Food Stamp Distribution Center, Martin Luther King & North Side Food Club, Credit Union and Horizons Unlimited.

1972

March, President Richard M. Nixon dismantled EOA and CMACAO stood to lose the poverty program in the wake of President Nixon's budget cuts. CMACAO added nine Head Start Centers to its operations.

1973

July, CMACAO was kept alive under Mayor Tom Moody's administration. City Council members approved \$1.1 million dollars to help CMACAO fund two of its major programs, marking the end of relative independence for the poverty-fighting agency.

1980

The Omnibus Reconciliation Act of 1981 requested by President Ronald Reagan consolidated 85 existing anti-poverty grants into seven categorical grants. The nine new Block Grants were budgeted at 25% less than the programs they replaced.

1990

CMACAO was among 54 organizations that received a total of \$14.2 million from federal community block grant to help low income Ohioans.

Politics | The Promise

2000s

During President George W. Bush's administration, the nation experienced a multi-trillion dollar debt, tax cuts and slow economic growth, along with the massive lay-offs that helped push the nation into a recession.

2003 / 2004

Under the leadership of George Yirga, CMACAO employed more than 400 people and managed \$22,778,105 in funding according to the Ohio Department of Development Office of Community Service.

2005

Amidst widely publicized rumors of fiscal mismanagement and a massive loss of program dollars and community support, CMACAO closed its doors after 41 years of service to the community.

Mayor Michael B. Coleman appointed a 12-person task force to examine the problems at CMACAO and to discuss the future of the agency.

Licking County's Community Action Agency, Licking Economic Action Development Study (LEADS) some of CMACAO's programming in order to maintain services in Franklin County.



Columbus LEADS was established and had a \$4,047,569 budget. Columbus LEADS programs included E-HEAP and HWAP as its mainstay programs. The Head Start program, however, was transferred to the Child Development Institute before CMACAO closed.

The Columbus Franklin County Community Action Agency (CFCCAA) operated under the Mayor's Task Force as the new agency applied to become Franklin County's Community Action Agency. Mayor Michael B. Coleman was instrumental in the resurgence of Community Action in Franklin County.

2008



Robert "Bo" Chilton was named CEO of IMPACT Community Action. Bo stood on the legacy of Community Action with a renewed focus to reboot and rebuild a formidable poverty-fighting, problem-solving agency.

President Barack Obama signed the American Recovery Reinvestment Act (ARRA) and provided \$1 billion dollars to Community Action Agencies to assist families devastated by the massive layoffs, home foreclosures. The stimulus package also funded energy assistance and weatherization.

2012

IMPACT focused on Family Development, Workforce Development, financial freedom and restored citizenship as part of its strategy to reduce poverty.

2014

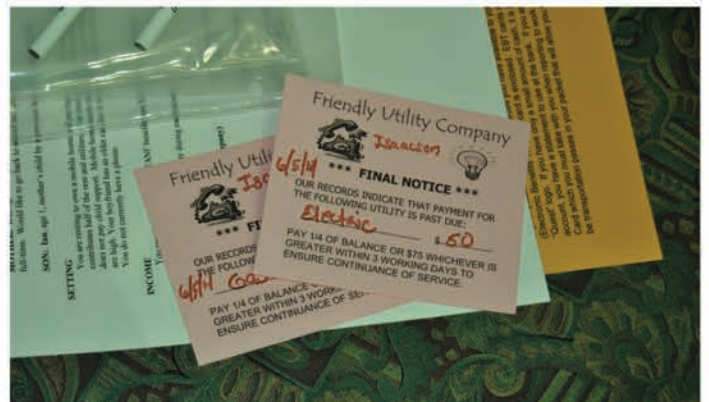
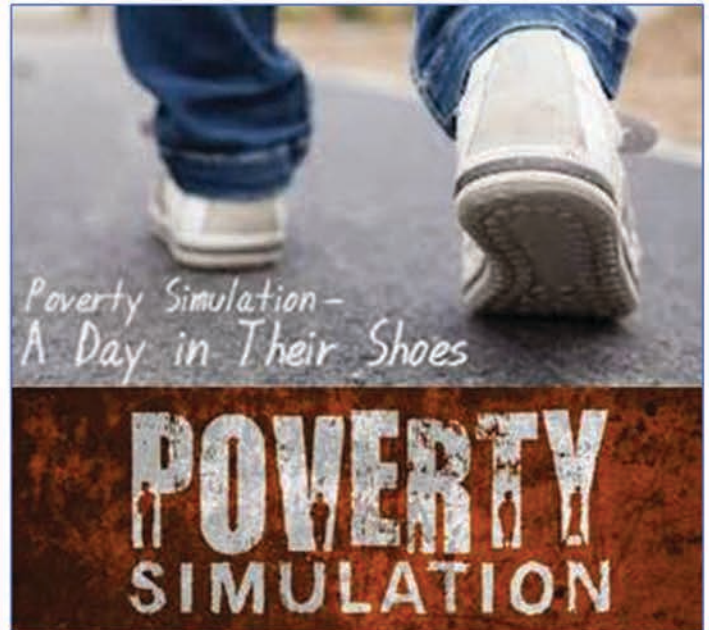
IMPACT Community Action remained a problem solving agency. Along with historic program solutions, IMPACT'S Board and staff were committed to building collective impact with others and creating new opportunities that reduce poverty, change peoples lives, and ensure that each person has the opportunity to fulfill his or her potential.

Recap of 50th A

In honor of the 50th anniversary of Community Action, IMPACT Community Action hosted two events to bring the focus on the situations of poverty in Columbus and Franklin County. The events were a Poverty Simulation and a Poverty Summit.

More than 75 people participated in a **Poverty Simulation** hosted by IMPACT. The poverty simulation experience was designed to help participants begin to understand what it might be like to live in a typical low-income family trying to survive from month to month.

During the simulation, participants assumed the roles of up to 26 different families facing poverty. The task of the “families” was to provide for basic necessities and shelter during the course of four 15-minute “weeks.” This experience was a simulation, not a game. Following the simulation, an open forum was held so participants could discuss their understanding of several realities facing today’s poor, including the financial pressures faced by low-income families in meeting basic needs; the difficult choices people with few resources need to make each month when stretching a limited income; and the emotional stresses and frustrations created by having limited resources. Overwhelmingly, the participants left the poverty simulation with a greater understanding of the impact poverty has on families and individuals.



Anniversary Activities



More than 200 concerned citizens participated in the [Poverty Summit](#) hosted by IMPACT Community Action. These participants represented non-profit organizations (48.5%), the community-at-large (29.6%), local schools (11.9), government agencies (9.6%) and the media (0.4%). The 90-minute program started a community conversation on poverty; and surveys were distributed to keep the ideas flowing. Eighty-seven surveys were collected from the 175 distributed. Following is preliminary data from those surveys.

Participants expressed cautious optimism as issues of poverty are being brought to the forefront. Though many felt hopeful about the future of the poor, their optimism was contingent upon several factors including but not limited to funding, collaboration and coordination across all levels from policy change to grassroots-level advocacy. Participants expressed a sense of urgency toward action regarding issues such as access to quality education, food, housing, employment and living wages.

Participants expressed concern about poverty in our community as a situational and generational cycle. They cited economic conditions, policies and societal misconceptions of poverty that have created barriers to resources such as lack of quality

education, discrimination and stigmatization of mental illness, the re-entry population and a sense of apathy towards the poor. Participants suggested a united front and a paradigm shift to engage the whole community as vital to barrier reduction and breaking the cycles.

Participants stressed a holistic approach to ending poverty in our community, spanning a spectrum from grassroots-level advocacy and community based action, to thoughtful and focused policy change in support of vulnerable populations transitioning to self-sufficiency. Participants emphasized collaboration between agencies, streamlining services, efficiently allocating funding and taking a proactive approach rather than a reactive approach.

The panelists for this session were:

Ms. Roberta F. Garber, AVP, Planning and Development
Columbus Metropolitan Housing Authority

Ms. Michelle Heritage, Executive Director,
Community Shelter Board

Dr. Keith Kilty, Professor Emeritus of social work,
The Ohio State University

Mr. Anthony Trotman, Director,
Franklin County Job and Family Services

The moderators for this session were:

Robert "Bo" Chilton, CEO of IMPACT

Yvonne C. Hunnicutt, Executive Director,
Human Service Chamber of Franklin County



2014 Accomplishments At A Glance

Our Mission is to . . .

To Reduce Poverty . . .

- 18,099** households received utility assistance via the Winter Crisis Program & Summer Crisis Program
- 15,026** customers were placed on the PIPP Plus Program
- 2,397** customers received energy efficiency education and energy savings appliances through the AEP program
- 691** customers received emergency assistance, including rent/mortgage assistance, bus passes, bereavement assistance, water utility assistance funeral expense assistance, and other household emergency needs
- 574** households received **49,816** pounds of free fresh produce and other food items in partnership with the Mid-Ohio Foodbank
- 534** customers received free tax preparation services
- 353** customers were referred to the Furniture Bank of Central Ohio
- 276** households received utility assistance via the Columbia Gas Fuel Fund
- 181** dwelling units were weatherized
- 145** customers were able to stay cool by receiving air conditioners
- 48** customers accessed food stamps and/or other local subsidies through the Ohio Benefit Bank Portal

. . . by providing hope-inspiring help

- 765** customers received free medical assistance for breathing-related health conditions, in partnership with The Breathing Association
- 588** customers were actively engaged in open computer lab sessions
- 249** completed financial literacy courses
- 241** customers successfully completed Computer Literacy courses
- 153** customers have become gainfully employed
- 153** customers graduated from the five-week work readiness training
- 99** restored citizens graduated from the three-week Re-Entry Program

. . . and real opportunities for self-sufficiency

- 296** customers saved and purchased a vehicle to go to work, college, or for household emergencies increasing their net worth
- 257** students of the Columbus City School District participated in a 10-week Financial Literacy Experience (FLEX) program to embed personal financial principles and concepts as early as third grade
- 87** restored citizens were reintegrated into the community, improving public safety with no new offenses



EMERGENCY ASSISTANCE

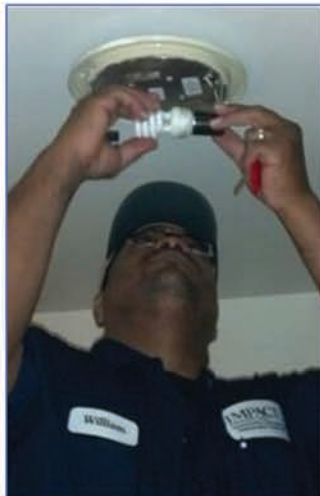
The **Emergency Assistance Program** provides financial and material support on behalf of customers in crisis situations, including homelessness prevention, home furnishings, and critical transportation needs. In 2014, more than \$48,723 was leveraged to help 553 households with transportation assistance, furniture assistance, rental assistance, water utility assistance, state identification assistance, and bereavement assistance.

The **Home Energy Assistance Program** helps households prevent energy service disruptions, restore disconnected services, and/or to secure seasonal heating and cooling energy needs through the Winter Crisis and Summer Crisis programs. Through the Percentage of Income Payment Plan (PIPP), which is an extended payment arrangement that requires regulated gas and electric companies to accept payments based on the percentage of household incomes, 18,122 customers, with assistance totaling \$2,868,865, took control over their home energy expenses in 2014.

ENERGY EFFICIENCY

The **Home Weatherization Assistance Program** provides energy efficiency services such as housing unit inspections, home insulation, air-leak detection and heating system repairs/replacements.

In collaboration with Ohio Partners for Affordable Energy (OPAЕ) and American Electric Power (AEP), we offer energy-efficient appliances to help lower home energy costs and to reduce to environmental footprint of single family homes and multi-family units. In 2014, more than \$1,675,235.99 has been leveraged through the AEP program to serve 2,397 households.



COMMUNITY OUTREACH AND ENGAGEMENT

In collaboration with The Breathing Association, IMPACT operates the Mobile Medical Unit (MMU) to provide free comprehensive health care options to uninsured and underinsured customers. The MMU serves approximately 650 customers each year, in partnership with other human service agencies, community organizations and faith-based institutions that serve as host locations throughout Columbus and Franklin County.

During the 2014 grant year, the MMU leveraged its \$256,743 operating budget to provide \$926,233 in fair-market value for the free medical services provided, including prescription assistance (72.8%), medical professional services (16.1%), medical testing and supplies (7.9%) and other services (3.2%).



NEW INITIATIVES

The Choice Neighborhoods Initiative is a new, five-year program designed to address multiple barriers to housing stability and self-sufficiency. Under the auspices of the U.S. Department of Housing and Urban Development and in local partnership with the Columbus Metropolitan Housing Authority and Urban Strategies (a national not-for-profit corporation that works with developments to rebuild neighborhoods with a range of amenities and comprehensive service supports), IMPACT was awarded \$325,000 for the 2014-2015 program year. The funding level for the remaining four years has yet to be determined. IMPACT will serve as lead case management partner and will provide intensive case management and access to supportive services to nearly 400 former residents of Poindexter Village, which is located in the Near East Side of Columbus.

CHOICE NEIGHBORHOODS INITIATIVE

SERVING THE NEAR EAST SIDE/POINDEXTER VILLAGE



EMPOWERMENT SERVICES

The **Workforce Development/Employment Plus Program** uses nationally-recognized curricula, PBS Literacy Link Workplace Essentials and Equip for the Future, to provide cutting-edge training to assist dislocated and disadvantaged workers to secure and maintain employment.

This accelerated five-week program includes computer literacy, résumé writing, mock interviewing, interpersonal development, academic course work, and financial literacy. In 2014, more than 205 participants completed this program and more than 91 obtained employment, earning a livable wage (\$8.16/hour).



The **Re-Entry Work Readiness Program** employs a holistic approach and uses tailored curricula, including *Mis-Socialization of Men and Women*, *Love Notes: Establishing and Maintaining Healthy Relationships*, and *Social Skills* (which is a gender-neutral adaptation of the *Thinking For A Change* curriculum) to help restored citizens who are within one year of release, build emotional intelligence, transferable skills and self-esteem through introspection, course work and group dynamics.

In 2014, 99 restored citizens completed this program successfully and only 12 recidivated, for a 12% recidivism rate that surpassed the State average (27%) and the national average (44%).

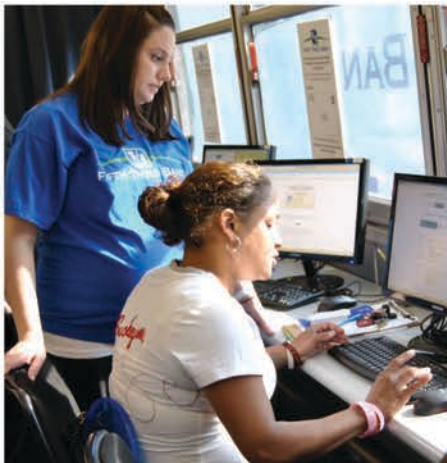


Empowerment Services Continued

The **Computer Literacy Program** provides basic and intermediate training in computer operations through hands-on repetition, online tutorials, and individualized instruction in small classroom settings. Computer Literacy is a pre-requisite for participants in the Workforce Development/Employment Plus and Re-Entry Work Readiness programs. Additionally, computer literacy classes are offered to the general public through a variety of grants and collaborative efforts. In 2014, more than 386 participants, including 68 restored citizens and 176 over the age of 50, successfully completed various computer literacy courses.



In collaboration with financial institutions, businesses and community partners, the **Financial Services** programs provide cognitive tools, techniques, and behavior strategies to reduce economic dependency, increase household sustainability, and lay the foundation to building personal and communal wealth.



At the core of Financial Services is the **Money SMART Program**, which instructs customers on the importance of adopting sound financial behaviors, including building good credit, learning to budget and creating long-term assets. In 2014, more than 300 participants completed the Money SMART program; which includes group financial workshops and individual appointments for federal benefits and financial coaching.

Additionally, more than 700 participants had their taxes prepared free of charge through the SMART Tax Prep program; more than 310 individuals acquired a matched savings, Individual Development Account (IDA), or banking asset helping to increase their personal net

worth and become banked through the Asset Development Program.

In partnership with the KidsConnect After School Program, Columbus City Schools and Fifth Third Bank's Young Bankers Club, more than **160** students in grades 3-5 received financial education through the Financial Literacy Experience (F.L.E.X.) program.

In 2014, IMPACT's Financial Services program was selected as one of 11 national participants in the Corporation for Enterprise Development (CFED)'s Financial Integration Learning Cluster, a cohort of nonprofit agencies chosen to receive technical assistance from CFED to develop and grow their financial capability initiatives in housing, emergency services and workforce development. IMPACT's Financial Services program was also selected as a runner-up in the Platform for Prosperity contest at the 2014 Asset Learning Conference in Washington, D.C.; highlighting its innovative work in the financial capability field.

2014 Ripple of Hope Awards Luncheon



PRESENTING SPONSOR



VIDEO SPONSOR



RIPPLE OF HOPE AWARD SPONSORS



FRIENDSHIP CIRCLE SPONSORS



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Alvis House | Applied Energy Products and Sales | Franklin County Office on Aging

Table Sponsors

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 Coleman for Columbus
 Columbus Metropolitan Housing Authority
 Crabbe, Brown & James
 Franklin County Children Services

IMPACT Community Action
 Jon Moorehead
 Kellye C. Wright & Kendall L. Wright
 Larry Price & Associates
 Marion Franklin Area Civic Association
 Melinda Collins
 Morris Communications (two tables)
 National Center for Urban Solutions
 Pamela D. Palmer
 RAMA Consulting
 Representative Tracy Maxwell Heard 926th District)



INDEPENDENT AUDITORS' REPORT

To the Board of Directors of
IMPACT Community Action
Columbus, Ohio

Report on the Financial Statements

We have audited the accompanying financial statements of IMPACT Community Action (a nonprofit organization), which comprise the statements of financial position as of December 31, 2014 and 2013, and the related statements of activities, functional expenses and cash flows for the years then ended, and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.



**INDEPENDENT AUDITORS' REPORT
(Continued)**

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of IMPACT Community Action as of December 31, 2014 and 2013, and the changes in its net assets and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

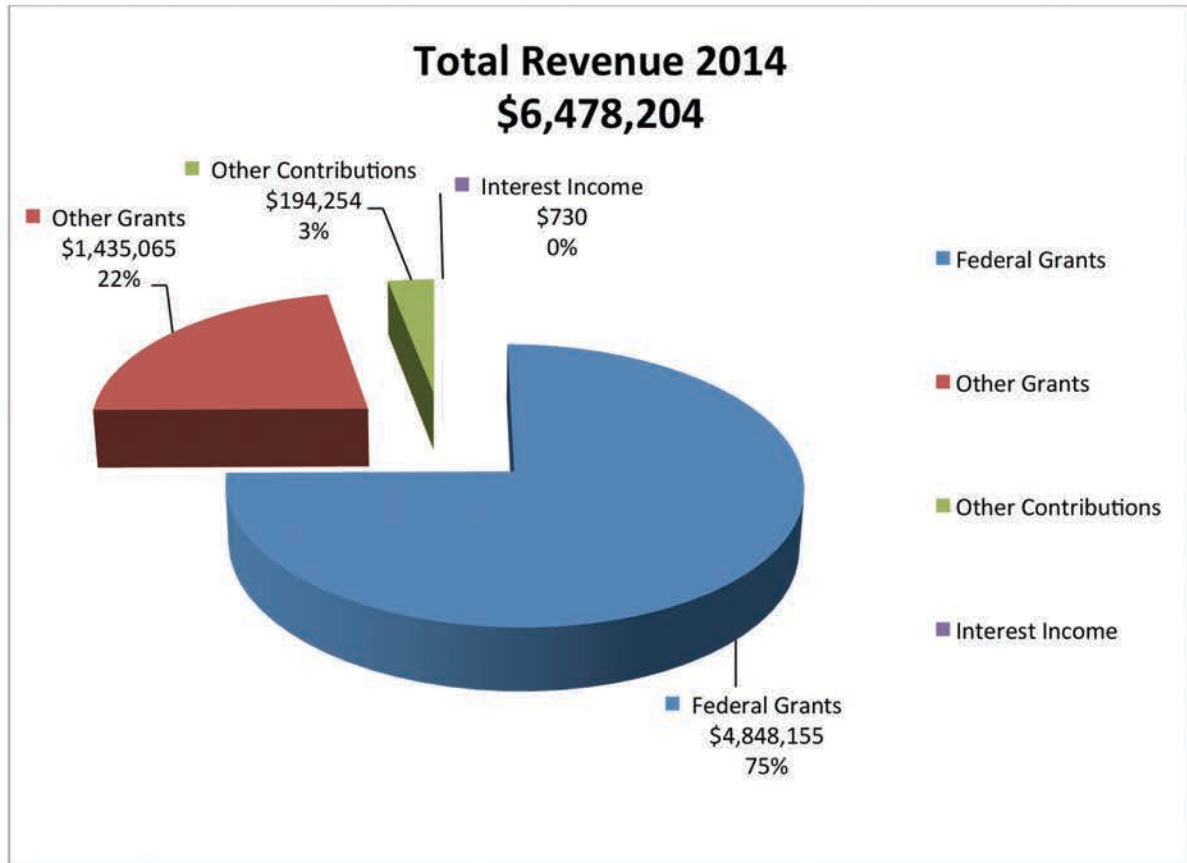
Other Reporting Required by Government Auditing Standards

In accordance with *Government Auditing Standards*, we have also issued our report dated April 15, 2015, on our consideration of IMPACT Community Action's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the IMPACT Community Action's internal control over financial reporting and compliance.

Columbus, Ohio
April 15, 2015

Hemphill & Associates

2014 Revenue

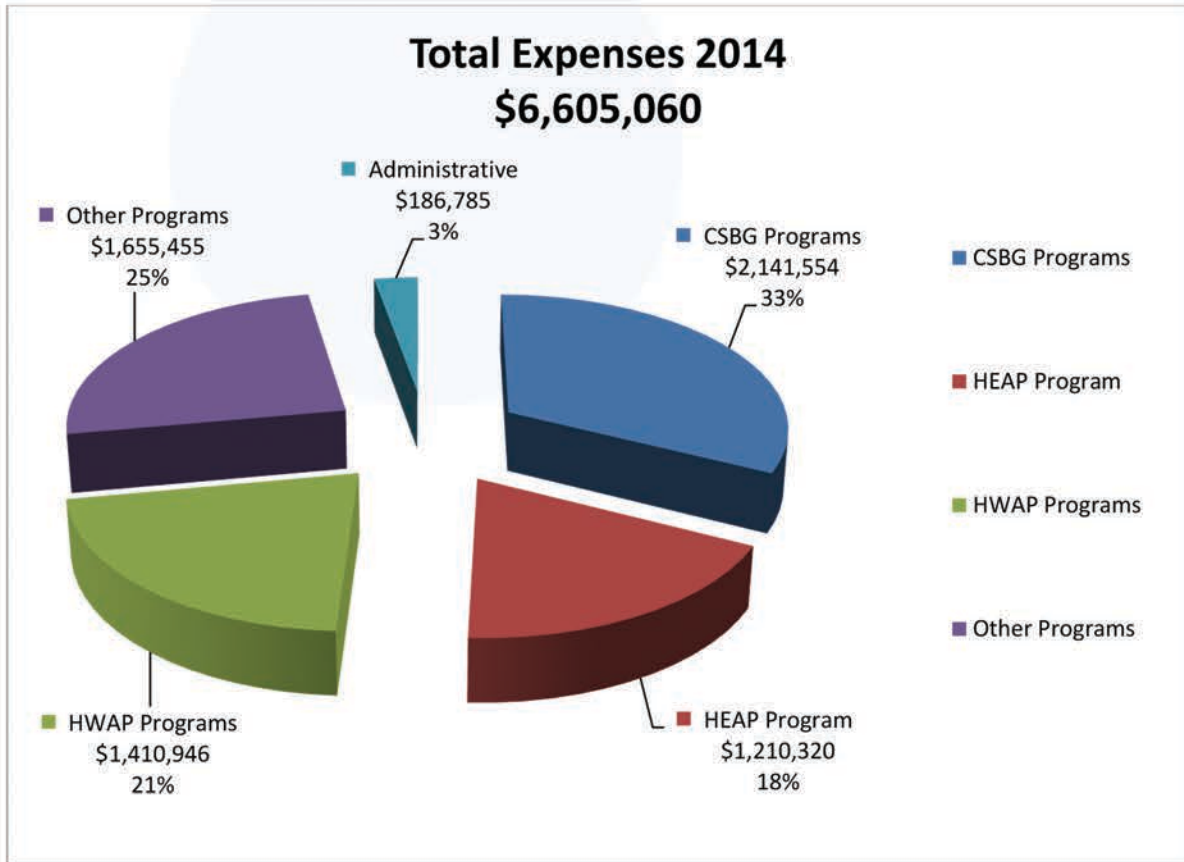


IMPACT Community Action received its eighth consecutive unmodified audit opinion for the 2014 year.

- Federal Grants fund the Community Support Block Grant (CSBG), Home Energy Assistance Program (HEAP), and Home Weatherization Assistance (HWAP) Programs through the Ohio Development Services Agency, Office of Community Assistance.
- Federal funds used for these programs are provided by Health and Human Services and the Department of Energy.
- Other grants include funding from American Electric Power, the City of Columbus, JPMorgan Chase, Mid-Ohio Regional Planning Corporation, and Bank of America.
- Other contributions include individual and corporate donations, United Way designated contributions, proceeds from the Ripple of Hope Luncheon, and various other fundraising initiatives.

Fiscal Accountability

2014 Expenses



- CSBG Programs include: Financial Literacy, Computer Literacy, Emergency Services, Workforce Development, and Re-Entry Programs. (33%)
- HEAP Program (18%)
- HWAP Program (21%)
- Other Programs (25%) include: AEP grant for energy conservation program, COWIC grant for workforce development, JPMorgan Chase grant for workforce development, JPMorgan Chase grant for financial integration, City of Columbus grant for computer literacy, City of Columbus grant for veteran assistance, MORPC grant for weatherization inspections, and Bank of America program for financial integration into Workforce Development.

That Makes An IMPACT

IMPACT

Community Action

Serving Columbus and Franklin County

